

We're changing some of our prices from 31 March 2021

If you sign up to a new contract for:

- BT Landline (including call charges, features, add-ons and plans);
- BT Mobile (including plans, monthly add-ons and call, text and data charges);
- BT Broadband;
- BT TV or BT Sport (including TV and Sport add-ons)

The monthly price will increase every year from 31st March. That increase is based on a percentage comprised of i) the Consumer Price Index (CPI) Rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.

<p>PAYG, 500, 700 & Unlimited Minutes Calling Plans Unlimited Weekend Calls Unlimited Evening & Weekend Calls Unlimited Anytime Calls Home Phone Saver 2017 – 2020</p>	<p>Unlimited Weekend Plan Unlimited Evening & Weekend Plan Unlimited Anytime Plan Unlimited Anytime Plan Plus Unlimited Anytime & Mobile Plan All other Calling Plans originally taken before 19th April 2013</p>
<p><u>Standard Call Charges</u></p> <ul style="list-style-type: none"> • Calls to UK landlines and the Access Charge for calls to Service Numbers will change from 15.19p to 15.87p a minute. • Calls to UK mobiles from your landline are going up from 18.23p to 19.05p a minute. (But if you have the Unlimited Anytime Calls plan, you'll pay half of the pence per minute price with a change from 9.11p to 9.51p a minute.) • The set-up fee for calls will increase from 23.29p to 24.32p per call. • Customers with calling plan pre Oct 2019 - International calls from your landline are increasing from 55.71p to 58.21p per minute for countries in Band A, 86.10p to 89.97p for Band B, 146.88p to 153.48 for Band C, Band D remains same – 18.90. <p><u>PAYG, 500, 700 & Unlimited Minutes Calling Plans</u></p> <ul style="list-style-type: none"> • PAYG, 500, 700, Unlimited mins - Out of bundle PPM from 20p to 20.90p. • Customers with calling plan post 20th Oct 2019 - International calls from your landline are increasing from 60p to 62.70p per minute for countries in Band A, 90p to 94.05p for Band B, 120p to 125.40 for Band C, Band D remains the same – 18.90. 	<p><u>Standard Call Charges</u></p> <ul style="list-style-type: none"> • Calls to UK landlines will go from 15.19p to 15.87p a minute during the day, and 4.05p to 4.23p a minute in the evening. The Access Charge for calls to Service Numbers will go from 15.19p to 15.87p a minute. • Calls to mobiles from your landline are going up from 17.22p to 17.99p a minute during the day, and 10.13p to 10.58p a minute in the evening. • International calls from your landline are increasing from 55.71p to 58.21p per minute for countries in Band A, 86.10p to 89.97p for Band B, 146.88p to 153.48 for Band C, Band D remains same – 18.90. • The set-up fee for calls will go from 23.29p to 24.33p per call.

Product	Current Pricing	Pricing From 31 March 2021
Line Rental		
Standard Line Rental	£20.20	£21.10
Line Rental Plus	£22.20	£23.10
Line Rental with no Broadband discount	£12.14	£11.73
Calling Plans		
Unlimited Minutes	£15.00	£15.67
500 Minutes	£5.00	£5.22
700 Minutes	£7.00	£7.31
Unlimited Anytime Calls	£10.11	£10.56
Unlimited Evening and Weekend Calls	£4.55	£4.75
Unlimited Anytime Plan Plus	£12.14	£12.68
Unlimited Anytime Plan	£9.42	£9.84
Unlimited Evening and Weekend Plan	£5.87	£6.13
BT Working Together	£13.87	£14.49
BT Together Local	£6.07	£6.34
Add-ons		
Friends and Family Mobile	£2.73	£2.85
Friends and Family International	£2.02	£2.11
International Freedom	£8.61	£8.99
Calling Features		
Calling Pack with 1 / 2-4 / 5+ Features	£5.57 / £9.87 / £12.91	£5.82 / £10.31 / £13.49
BT Answer 1571 / Voicemail	£3.54	£3.69
Anonymous Call Reject	£6.58	£6.87
Choose To Refuse	£5.57	£5.82
Premium & International Call Bar	£1.87	£1.95

Early Termination Charges

These usually apply if you cancel during the minimum term of your contract and are payable for each month of the minimum term remaining after you cancel. For more details click [here](#). You'll be notified by email or letter of other changes we're making to your services from 10th February 2021, for further information about prices please click here www.bt.com/prices

Changes to Broadband Prices from 31st March 2021

We are changing some of our BT Broadband prices on 31st March 2021. The monthly price will increase every year from March 2021. That increase is based on a percentage comprised of i) the Consumer Price Index (CPI) Rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.

The table below shows the changes to standard charges for Broadband.

Product	Current price	From 31 st March	
		Contract signed before 01/09/2020 within minimum terms (CPI)	Contract signed after 01/09/2020 or not in minimum terms (CPI+)
Unlimited Broadband	£45.49	£45.76	£47.54
Superfast Fibre Essential	£37.99	£38.22	£39.70
Superfast Fibre 1	£52.49	£52.80	£54.85
Superfast Fibre 2	£58.99	£59.34	£61.64
Ultrafast Fibre 100	£62.99	£63.37	£65.82
Ultrafast Fibre 250	£72.99	£73.43	£76.27
Superfast Fibre Halo 1	£55.70	£56.03	£58.21
Superfast Fibre Halo 2	£59.76	£60.12	£62.45
Ultrafast Fibre 100 Halo 1	£55.70	£56.03	£58.21
Ultrafast Fibre 100 Halo 2	£59.76	£60.12	£62.45
Ultrafast Fibre 250 Halo 1	£60.77	£61.13	£63.50
Ultrafast Fibre 250 Halo 2	£63.81	£64.19	£66.68

Changes to Standard BT Mobile Prices from 31 March 2021

Mobile Plans

If you have BT Broadband with your BT Mobile plan, and therefore get the £5 broadband discount, we'll apply price change to the discounted monthly price you pay.

If you only have BT Mobile with us but not BT Broadband, it's slightly different. We'll work out the new price for your mobile plan by applying the price change to the monthly price you pay minus £5, and then add that amount to your monthly price.

This is to make sure the price change is the same for all our mobile customers on the same plan.

The price change rate of 4.5% (CPI rate 0.6% plus 3.9%) applies to:

- All customers who started a plan before 10 January 2019
- SIMO & Family SIM customers who started a plan between 11 January 2019 – 16 January 2020
- All customers who started a plan from 01 September 2020

Product	Current Pricing	Pricing From 31 March 2021
SIMO – with BT Broadband discount		
BT Mobile 1GB Plan	£7	£7.32
BT Mobile 3GB Plan	£9	£9.41
BT Mobile 10GB Plan	£12	£12.54
BT Mobile 30GB Plan	£15	£15.68
BT Mobile 40GB Plan	£20	£20.90
BT Mobile 100GB Plan	£25	£26.13
SIMO – without BT Broadband discount		
BT Mobile 1GB Plan	£12	£12.32
BT Mobile 3GB Plan	£14	£14.41
BT Mobile 10GB Plan	£17	£17.54
BT Mobile 30GB Plan	£20	£20.68
BT Mobile 40GB Plan	£25	£25.90
BT Mobile 100GB Plan	£30	£31.13
Family SIM – with BT Broadband discount		
BT Mobile Family SIM 1GB Plan (1 SIM)	£7	£7.32
BT Mobile Family SIM 3GB Plan (1 SIM)	£9	£9.41
BT Mobile Family SIM 10GB Plan (1 SIM)	£12	£12.54
BT Mobile Family SIM 30GB Plan (1 SIM)	£15	£15.68
BT Mobile Family SIM 40GB Plan (1 SIM)	£20	£20.90
BT Mobile Family SIM 100GB Plan (1 SIM)	£25	£26.13
Family SIM – without BT Broadband discount		
BT Mobile Family SIM 1GB Plan (1 SIM)	£12	£12.32
BT Mobile Family SIM 3GB Plan (1 SIM)	£14	£14.41
BT Mobile Family SIM 10GB Plan (1 SIM)	£17	£17.54
BT Mobile Family SIM 30GB Plan (1 SIM)	£20	£20.68
BT Mobile Family SIM 40GB Plan (1 SIM)	£25	£25.90
BT Mobile Family SIM 100GB Plan (1 SIM)	£30	£31.13
Handset – with BT Broadband discount		
BT Mobile 3GB Phone Plan with Samsung Galaxy A21s	£12	£12.54
BT Mobile 3GB Phone Plan with Samsung Galaxy A51	£16	£16.72
BT Mobile 15GB Phone Plan with Google Pixel 4a	£22	£22.99
BT Mobile 100GB Phone Plan with Apple iPhone SE	£32	£33.44
BT Mobile 100GB Phone Plan with Apple iPhone 11	£44	£45.98
Handset – without BT Broadband discount		

BT Mobile 3GB Phone Plan with Samsung Galaxy A21s	£17	£17.54
BT Mobile 3GB Phone Plan with Samsung Galaxy A51	£21	£21.72
BT Mobile 15GB Phone Plan with Google Pixel 4a	£27	£27.99
BT Mobile 100GB Phone Plan with Apple iPhone SE	£37	£38.44
BT Mobile 100GB Phone Plan with Apple iPhone 11	£49	£50.98

The price change rate of 0.6% (CPI) applies to:

- Handset customers who started a plan between 11 January 2019 – 31 August 2020
- SIMO & Family SIM who took a plan 17 January 2020 – 31 August 2020

Product	Current Pricing	Pricing From 31 March 2021
SIMO – with BT Broadband discount		
BT Mobile 1GB Plan	£7	£7.04
BT Mobile 3GB Plan	£9	£9.05
BT Mobile 5GB Plan	£10	£10.06
BT Mobile 10 GB Plan	£12	£12.07
BT Mobile 30GB Plan	£15	£15.09
BT Mobile 100GB Plan	£25	£25.15
SIMO – without BT Broadband discount		
BT Mobile 1GB Plan	£12	£12.04
BT Mobile 3GB Plan	£14	£14.05
BT Mobile 5GB Plan	£15	£15.06
BT Mobile 10 GB Plan	£17	£17.07
BT Mobile 30GB Plan	£20	£20.09
BT Mobile 100GB Plan	£30	£30.15
Family SIM – with BT Broadband discount		
BT Mobile Family SIM 1GB Plan (1 SIM)	£7	£7.04
BT Mobile Family SIM 3GB Plan (1 SIM)	£9	£9.05
BT Mobile Family SIM 5GB Plan (1 SIM)	£10	£10.06
BT Mobile Family SIM 10GB Plan (1 SIM)	£12	£12.07
BT Mobile Family SIM 30GB Plan (1 SIM)	£15	£15.09
BT Mobile Family SIM 100GB Plan (1 SIM)	£25	£25.15
Family SIM – without BT Broadband discount		
BT Mobile Family SIM 1GB Plan (1 SIM)	£12	£12.04
BT Mobile Family SIM 3GB Plan (1 SIM)	£14	£14.05
BT Mobile Family SIM 5GB Plan (1 SIM)	£15	£15.06
BT Mobile Family SIM 10GB Plan (1 SIM)	£17	£17.07
BT Mobile Family SIM 30GB Plan (1 SIM)	£20	£20.09
BT Mobile Family SIM 100GB Plan (1 SIM)	£30	£30.15
Handset – with BT Broadband discount		
BT Mobile 1GB Phone Plan with Samsung Galaxy A20e	£12	£12.07
BT Mobile 3GB Phone Plan with Huawei P30 Lite	£15	£15.09

BT Mobile 6GB Phone Plan with Apple iPhone 7	£20	£20.12
BT Mobile 12GB Phone Plan with Samsung Galaxy A51	£26	£26.16
BT Mobile 45GB Phone Plan with Apple iPhone XR	£43	£43.26
Handset – without BT Broadband discount		
BT Mobile 1GB Phone Plan with Samsung Galaxy A20e	£17	£17.07
BT Mobile 3GB Phone Plan with Huawei P30 Lite	£20	£20.09
BT Mobile 6GB Phone Plan with Apple iPhone 7	£25	£25.12
BT Mobile 12GB Phone Plan with Samsung Galaxy A51	£31	£31.16
BT Mobile 45GB Phone Plan with Apple iPhone XR	£48	£48.26

UK Add-ons

	Monthly Charge	
	Current Pricing	Pricing From 31 March 2021
Unlimited Texts	£3.00	£3.14
Unlimited Minutes	£5.00	£5.23
500 MB Data	£4.00	£4.18
1 GB Data	£6.00	£5.23
5 GB Data	£12.00	£12.54
10 GB Data	£16.00	£16.72
15 GB Data	£24.00	£25.08
Extra Speed	£4.00	£4.18

Out of Plan Charges

Call charges

		Calls made from (Pence per Minute)					
		UK		Roaming Zone 1a		Roaming Zone 1b	
		Current Pricing	From 31 March 2021	Current Pricing	From 31 March 2021	Current Pricing	From 31 March 2021
Calls to Standard Numbers	UK Local & National	35p	36.57p	35p	36.57p	29.1p	30.40p
	UK Mobile	35p	36.57p	35p	36.57p	29.1p	30.40p
				Current Pricing	From 31 March	Current Pricing	From 31 March
	Fixed lines & Mobiles in Roaming Zones 1a & 1b	Charged at International rates – see here		35p	36.57p	29.1p	30.40p

Data Charges

		Data Usage in (Pence per MB)					
		UK		Roaming Zone 1a		Roaming Zone 1b	
		Current Pricing	From 31 March	Current Pricing	From 31 March	Current Pricing	From 31 March
Data Usage		10p	10.45p	10p	10.45p	8.3p	8.67p

Excluded from plan

Call Charges	Calls made from			
	UK		Roaming Zone 1a	Roaming Zone 1b
	Current Pricing	From 31 March 2021	Charged at roaming rates	
Calls to Service Numbers (084, 087, 090 & 118)*	30p per minute + Service Charge	31.35p per minute + Service Charge		

Specialised Number Charge bands

Charge Band	Description	Pence per Minute	
		Current Pricing	From 31 March 2021
fw1 – fw12	Calls to Wi-Fi Services *	35	36.57p
g6	Calls not including Internet Services	35	36.57p
g21	Calls to New Voice Services *	35	36.57p

International Call & Text charges from the UK

		Calls (Pence per Minute)		Texts (Pence per Text)	
		Current Pricing	From 31 March 2021		
Standard Call & Text rates to International Numbers from the UK (Click here for a list of countries and International Call Zones)	Zone 1	19.94		6	
	Zone 2	90	94.05	25	26
	Zone 3	120	125.40		
	Zone 4	766	800.47		

Roaming Charges

The charges shown for Roaming Zones 1a and 1b below are only payable for any usage which is normally excluded from the usage allowance for your BT Mobile SIM Only Plan, BT Mobile Phone Plan or BT Mobile Family SIM Plan.

Zones	Calls made within Zone and from Zone to UK mobile and standard landline numbers				Calls made from Zone to the rest of the world		Calls received in Zone		Texts sent within Zone and from Zone to UK mobile and standard landline numbers		Texts sent from Zone to the rest of the world		Data used in Zone	
	Pence per Minute						Pence per Text				Pence per MB			
		From 31 March 2021		From 31 March 2021		From 31 March 2021		From 31 March 2021		From 31 March 2021		From 31 March 2021		From 31 March 2021
Zone 1a	4.3	4.49	140	146.30	0		1	30	31	N/A				
Zone 1b	3.6	3.76	140	146.30	0		1	30	31	N/A				
Zone 3	140	146.30	140	146.30	125	130.62	40	41	40	41	500	522.50		
Zone 4	170	177.65	170	177.65	80	83.60	40	41	40	41	500	522.50		
Zone 5	140	146.30	140	146.30	130	135.85	40	41	40	41	500	522.50		
Zone 6	165	172.42	165	172.42	130	135.85	40	41	40	41	500	522.50		
Zone 7	170	177.65	170	177.65	130	135.85	40	41	40	41	500	522.50		
Zone 8	165	172.42	165	172.42	150	156.75	40	41	40	41	500	522.50		
Zone 9	540	564.30	540	564.30	280	292.60	87	90	87	90	920	961.40		

[Click here](#) for a list of countries and International Roaming Zones

You'll be notified by email or letter of other changes we're making to your services from 10 February 2021.

Early Termination Charges: These may apply if you cancel during the minimum term of your contract and are payable for each month of the minimum term remaining after you cancel. We're increasing some of our Early Termination Charges from 31 March 2020. For more details visit bt.com/tariffguide.

You can find out more by visiting bt.com/ukcalling.

The legal stuff

If you sign up to a new contract for:

- BT Landline (including call charges, features, add-ons and plans);
- BT Mobile (including plans, monthly add-ons and call, text and data charges);
- BT Broadband;
- BT TV or BT Sport (including TV and Sport add-ons)

The monthly price will increase every year from 31st March. That increase is based on a percentage comprised of i) the Consumer Price Index (CPI) Rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.

*UK means calls to 01, 02 and 03 numbers excluding the Channel Islands, indirect access numbers and dial-up internet access. Other exclusions apply. Inclusive calls: calls up to an hour. Redial within 60 minutes to avoid charges.

See bt.com/personal/pricing. See our terms and conditions at bt.com/terms. Prices may change during the contract period.

If you have changed your broadband service in the last two weeks your new service and price may not yet be reflected above.